

Homelessness is solvable.



ATOZ BI-MONTHLY REPORT
FEBRUARY 2025



Department of
Communities



Prepared For: Housing First Homelessness Advisory Group & WAAEH Steering Committee

Status: Approved

Prepared by: Nghia Luong

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About the Report

The data presented in this report is from the Advance to Zero (AtoZ) database known as the By-Name List (BNL). AtoZ member organisations have till the 10th of each month to complete updates for the previous month. Snapshots of the database are taken after the closing date for updating for various analyses and reporting, including this bi-monthly report for the Housing First Homelessness Advisory Group & WAAEH Steering Committee.

Purpose

The report is primarily prepared to inform the WAAEH Steering Committee of the work carried out by the WAAEH team supporting the AtoZ methodology and its contribution to the WAAEH's strategy to end homelessness. The WAAEH Steering Committee must approve the report before it is released.

Data Caveats

Please refer to the caveats section on page 10, which covers all the data and analysis in this report. The data caveats must be referenced/included when linking, referencing, or republishing the content or data used in this report.

Further Information

[AAEH](#) & [WAAEH](#)

- David Pearson, CEO AAEH & EO WAAEH
- Michala McMahon, Director of Practice and Improvement
- John Berger, Director – Strategy and Engagement

Data report

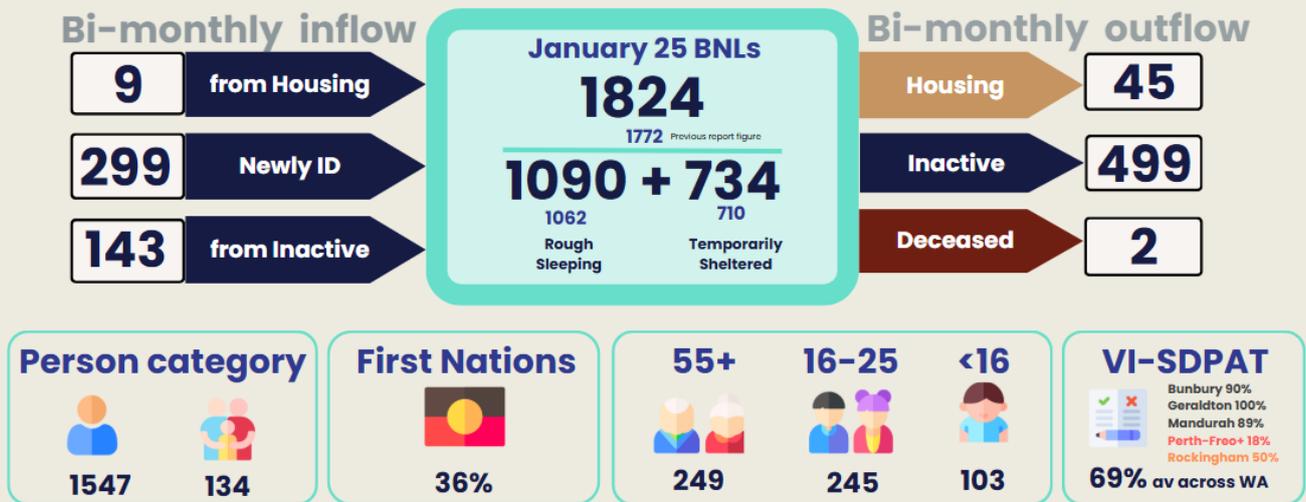
- Nghia Luong, WA State Data Lead

AtoZ Communities

- Bunbury:
Tasha Kernohan, Local Community Coordinator ([Accordwest](#)),
Jasmine Murray/Casey Podzuweit (WAAEH) & Michelle Khoo (Department of Communities), BNL Data Support
- Geraldton:
Emily Williams, Community Impact Advisor,
Jasmine Murray/Casey Podzuweit (WAAEH) & Michelle Khoo (Department of Communities), BNL Data Support
- Perth- Freo+:
Matt Wilkins, Senior Community Impact Advisor,
Nghia Luong, BNL Data Support
- Mandurah & Rockingham:
Nick Mathieson, MKR Zero Project Local Community Coordinator ([Anglicare WA](#)),
Jasmine Murray/Casey Podzuweit (WAAEH) & Michelle Khoo (Department of Communities), BNL Data Support

Section 1: Summary Data

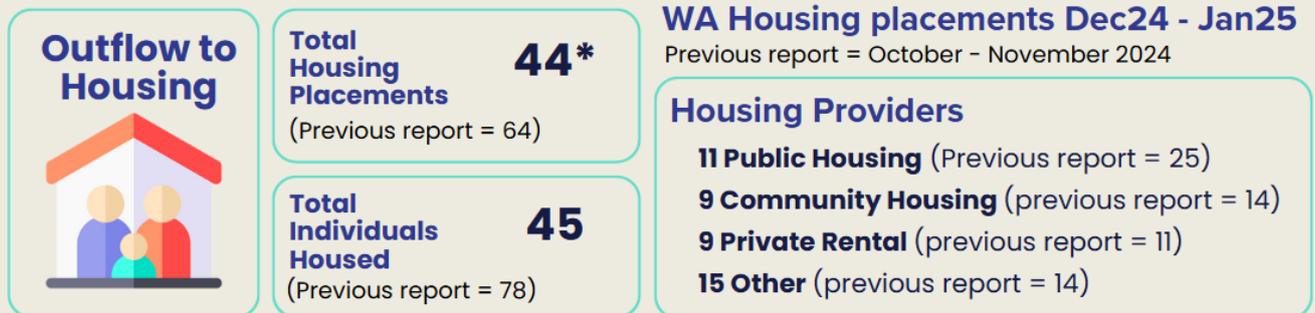
WA AtoZ Communities



Observation

- As noted in the last report, the total number of people experiencing homelessness has rebounded and returned to its upward trend, leading to an all-time high captured on the BNLs.
- There has been a 15% increase in people over 55, rising from 216 to 249, and children under 16 have reduced by 27%, from 142 to 103.
- The average VI-SPDAT rate has slipped by 1 %, with Perth-Freo+ recording an all-time low of 18%, dropping from 21%.

Outflow



- There were 44 housing placements recorded across the AtoZ communities, ending homelessness for 45 individuals.
- * There's an anomaly with the recorded number of housing placements from the Perth-Freo+ BNL. Please see the Perth-Freo+ section for an explanation.

Housing outcomes for 2024



Outflow to Housing

Total Housing Placements

413

Housing placements Jan 24-Dec 24

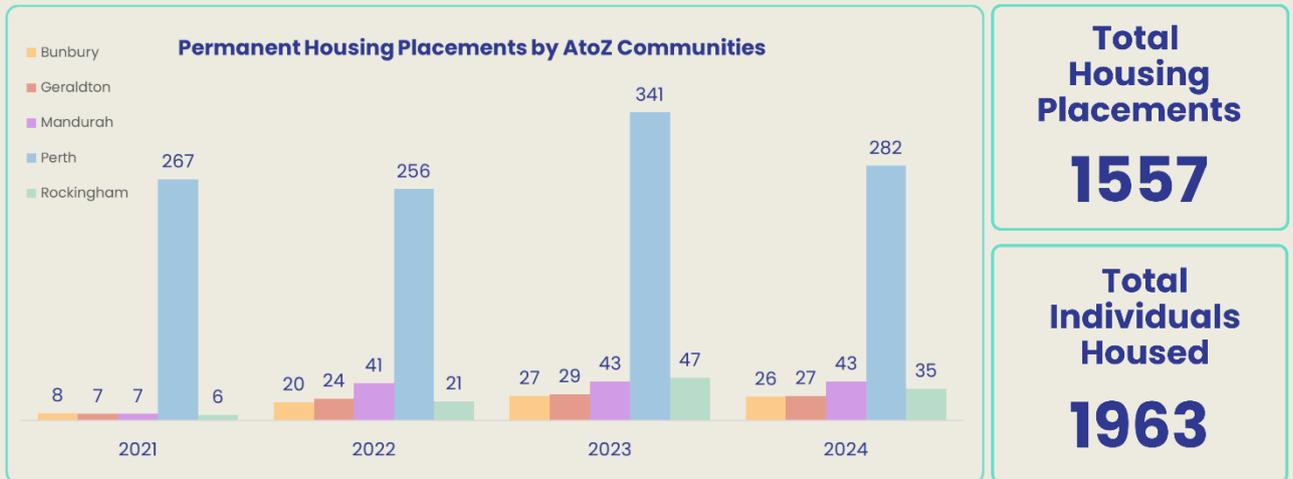
Housing Providers

- 177 Public Housing
- 80 Community Housing
- 65 Private Rental
- 91 Other

Total Individuals Housed

608

Housing placements & People housed Jan 21 - Dec 24

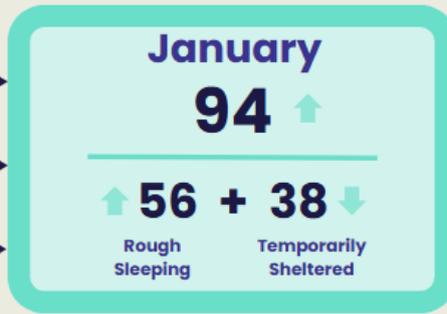
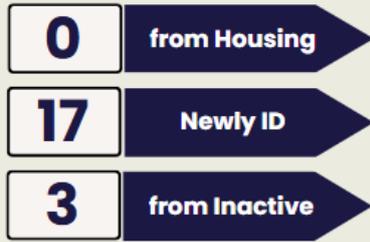


The total housing outcomes captured on the BNLs across all communities in 2024 was 413, 74 fewer placements than in 2023. Community Housing provided 19% of the properties to people on the BNLs, which was 3% higher than those in private rentals (16%).

Section 2: Data by Community

Bunbury

Bi-monthly inflow



Bi-monthly outflow



Outflow to Housing

Total Housing Placements **3**
(Previous report = 2)

Total Individuals Housed **7**
(Previous report = 3)

Bunbury housing placements
Previous report = October - November 2024

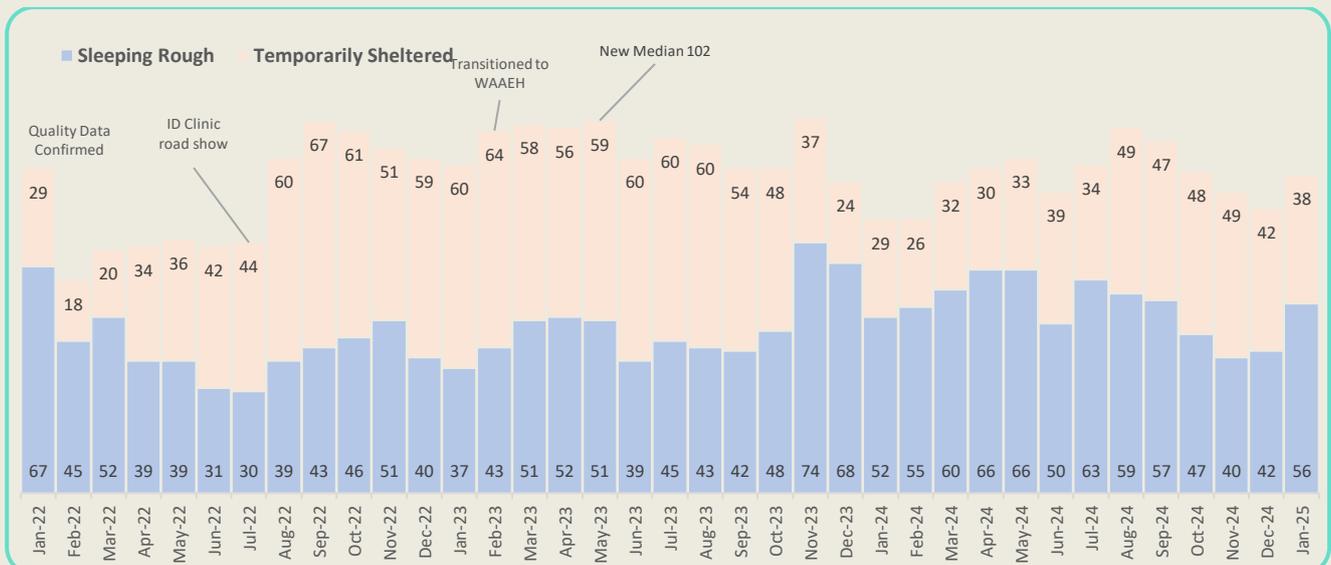
Housing Providers

- 1 Public Housing** (Previous report = 0)
- 2 Community Housing** (previous report = 0)
- 0 Private Rental** (previous report = 1)
- 0 Other** (previous report = 1)

Observation

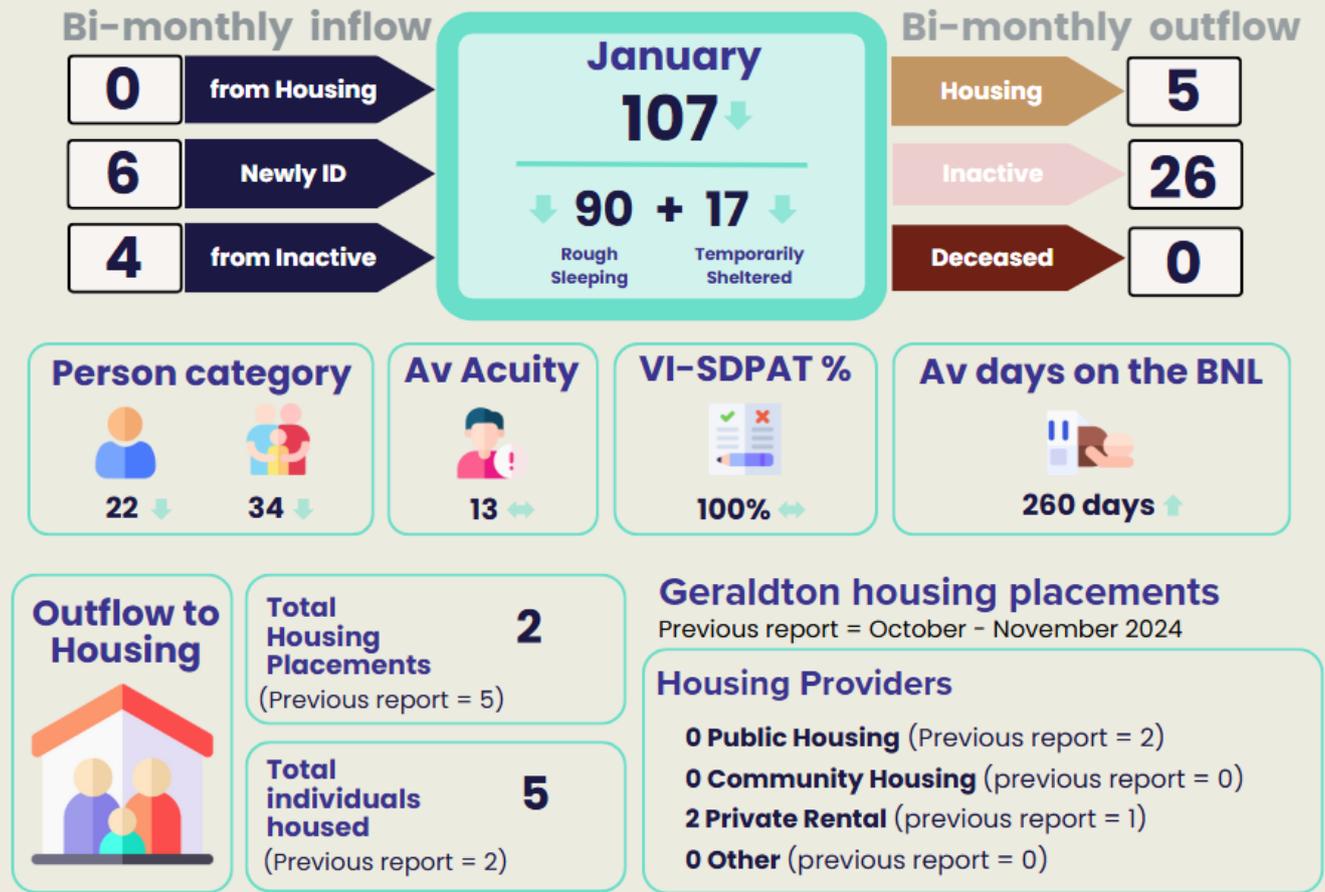
- The total number of people experiencing homelessness in Bunbury Zero only went up slightly due to the near parity of inflow-outflow rates over the last two months. However, the shift from fewer people in temporary shelters increased rough sleeping by 21% (10 people) in January.
- The average period a person experiencing homelessness on the Bunbury BNL has gone up from 325 to 368 days.

Run Chart



The Bunbury BNL went live after their Connections Weeks from 5-8th of March 2021. The Connections Week [report](#) is available on the [WAAEH](#) website. Bunbury received certification for quality BNL data status from [Community Solutions](#) in January 2022.

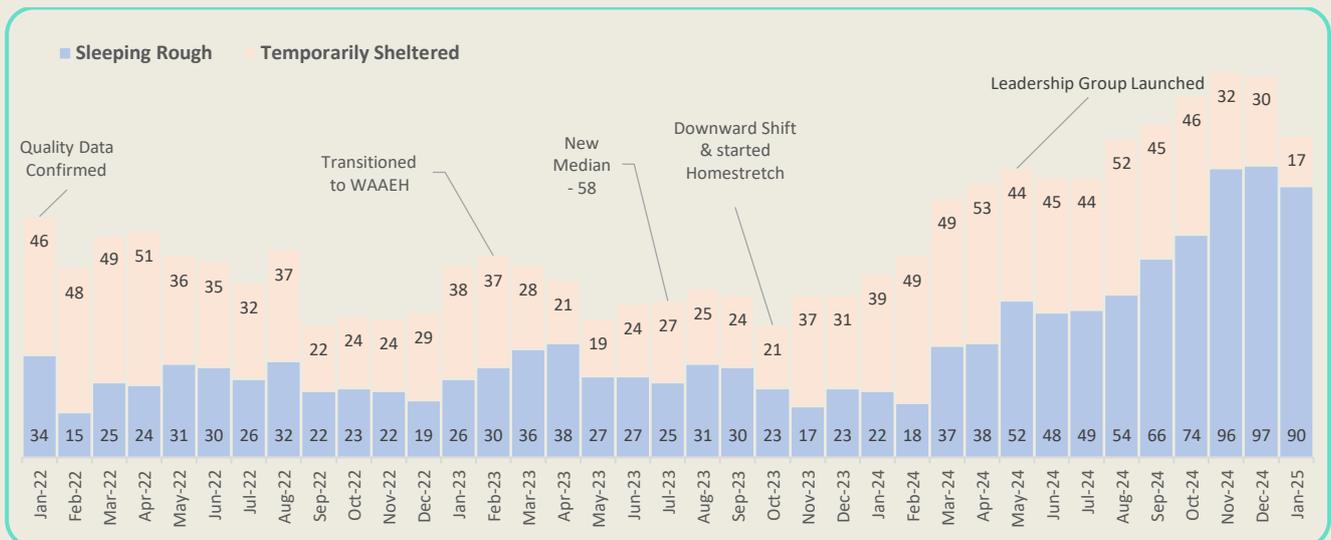
Geraldton



Observation

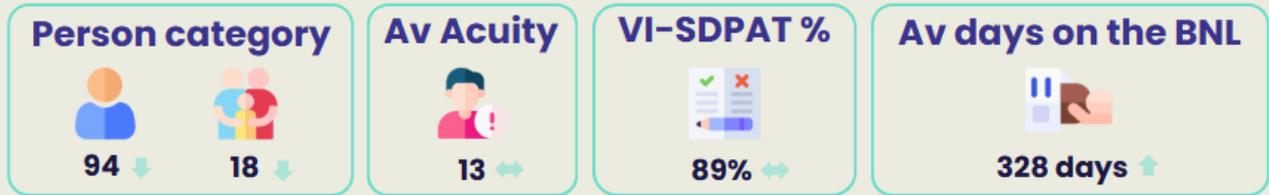
- Lower inflow and higher outflow rates to inactive were the primary drivers for reducing the number of people experiencing homelessness in Geraldton in January 2025. January inactive protocol made up 65% of the outflow.
- The high outflow has reduced the number of families experiencing homelessness by 35%.
- People identified as First Nations make up 71% of Geraldton BNL.

Run chart



The Geraldton BNL went live after their Connections Weeks from 16 -20th November 2020. The Connections Week [report](#) is available on the [WAAEH](#) website. Bunbury received certification for quality BNL data status from [Community Solutions](#) in January 2022.

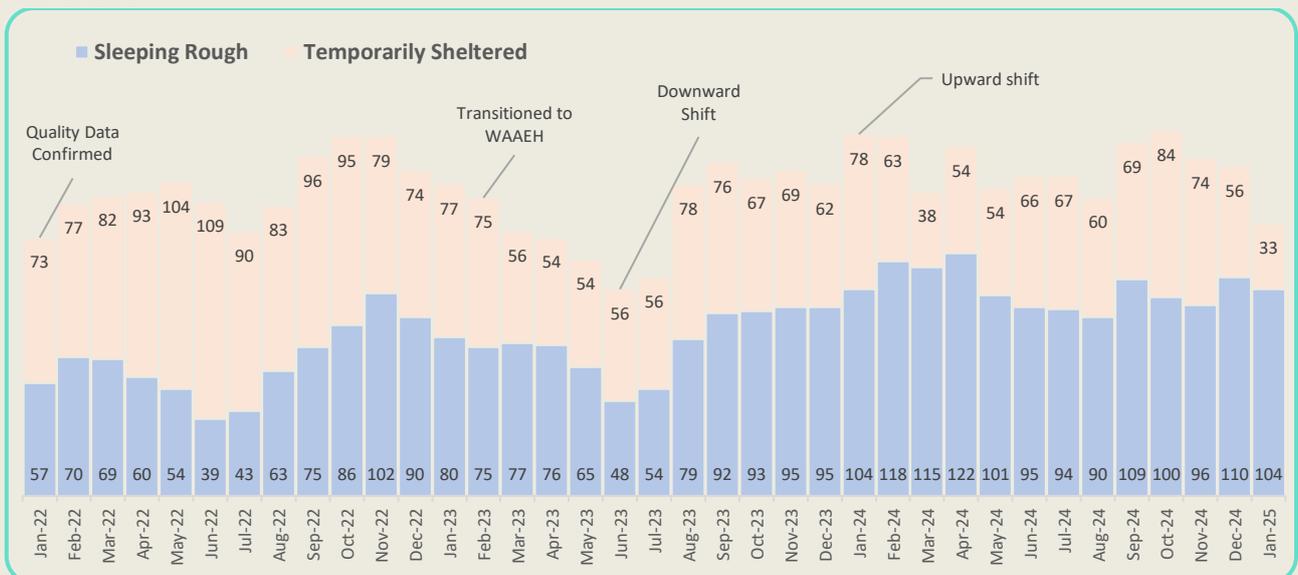
Mandurah



Observation

- Higher outflow rates to inactive over the last two reporting periods was the primary driver for Mandurah to have fewer people reported being actively experiencing homelessness. The number of people made inactive since October 2024 was 96, compared to 10 people permanently housed in the same period.
- The average period a person experiencing homelessness on the Mandurah BNL has gone up from 294 to 328 days.

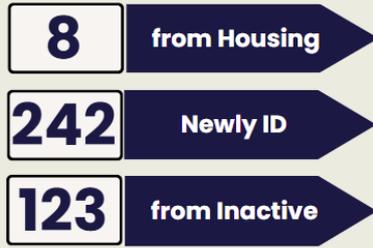
Run chart



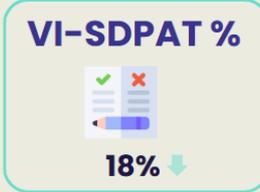
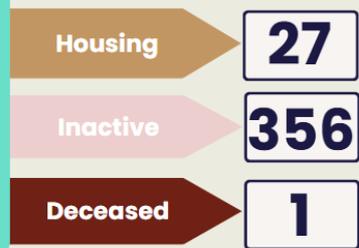
The Mandurah BNL went live after their Connections Weeks from 18 - 22 January 2021. The Connections Week [report](#) is available on the [WAAEH](#) website. Bunbury received certification for quality BNL data status from [Community Solutions](#) in January 2022.

Perth-Freo+

Bi-monthly inflow



Bi-monthly outflow



Perth-Freo+ Housing placements
Previous report = October - November 2024

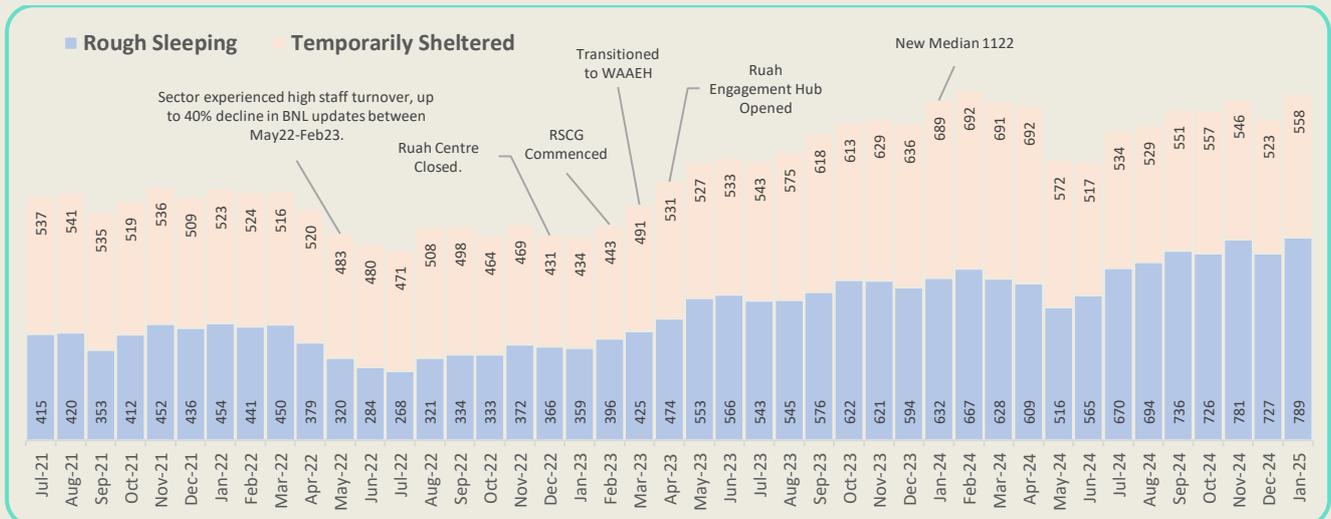
Housing Providers

- 9 Public Housing (Previous report = 17)
- 6 Community Housing (previous report = 12)
- 6 Private Rental (previous report = 5)
- 13 Other (previous report = 13)

Observation/Insight

- *There were 7 housing placements unaccounted for in the Perth-Freo+ outflow to housing figures. The number of people housed in the Perth -Freo+ outflow in this period was 34. This anomaly can occur when inactive people, i.e., already removed from the homeless count in previous outflows, have a housing placement added to their profile. It is a known issue of the current AtoZ database.
- The sudden exit of most of the outreach workers from HEART has led to a higher rate of people with lead workers being inactive. It is expected the BNL data continue to be impacted until staffing is stabilised from the awarding of outreach contracts and recruitment processes.

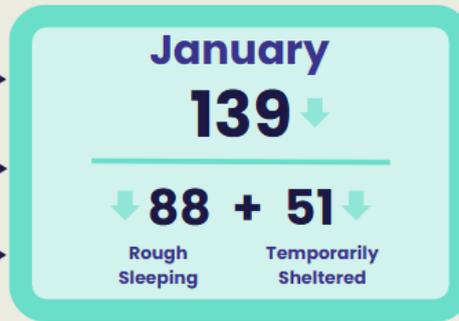
Run chart



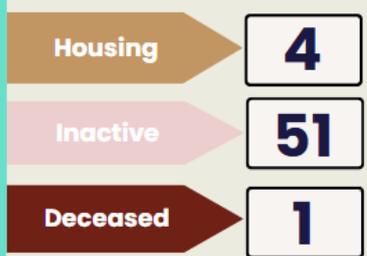
The Perth-Freo+ BNL holds data from Registry and Connections Week dating back to 2012 when Ruah Community Services first started collecting VIs & VI-SPDATs with rough sleepers. Perth-Freo+ received certification for quality BNL data status from [Community Solutions](#) in June 2021.

Rockingham

Bi-monthly inflow



Bi-monthly outflow



Rockingham housing placements

Previous report = October - November 2024

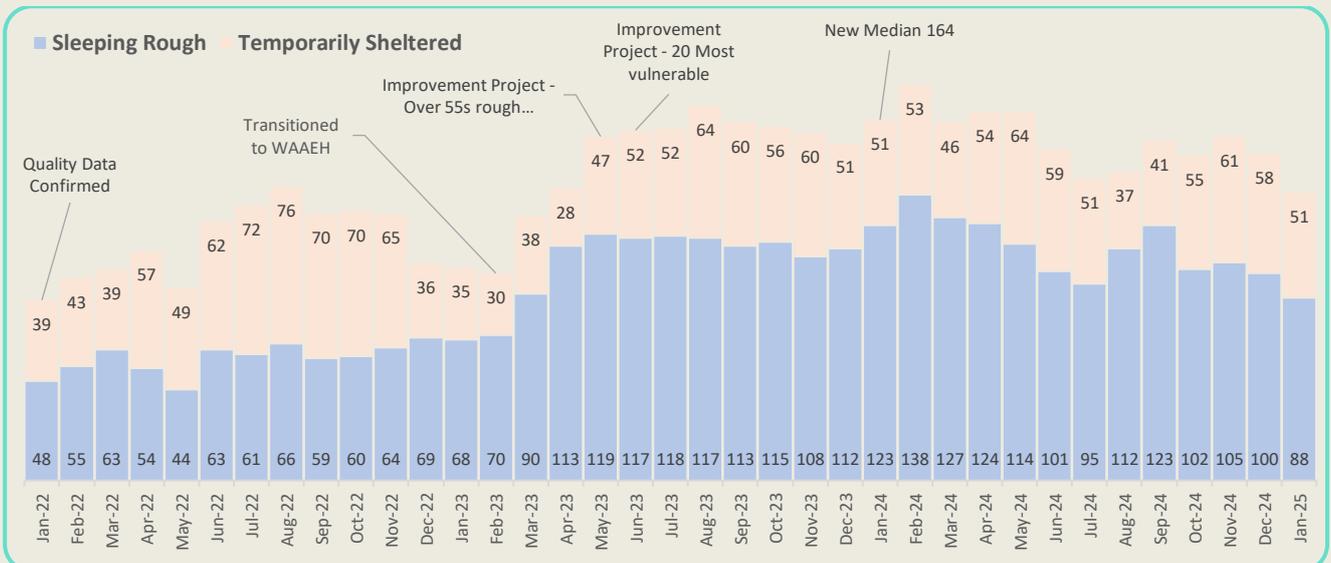
Housing Providers

- 1 **Public Housing** (Previous report = 3)
- 1 **Community Housing** (previous report = 2)
- 0 **Private Rental** (previous report = 2)
- 1 **Other** (previous report = 0)

Observation

- Higher outflow rates to inactive over the last two reporting periods was the primary driver for Mandurah to have fewer people reported being actively experiencing homelessness. The number of people made inactive since October 2024 was 73, compared to 17 people permanently housed in the same period.
- The average period a person experiencing homelessness on the Rockingham BNL has gone up from 449 to 505 days.

Run chart



The Rockingham BNL went live after their Connections Weeks from 9 - 13 November 2020. The Connections Week [report](#) is available on the [WAAEH](#) website. Bunbury received certification for quality BNL data status from [Community Solutions](#) in January 2022.

Section 3: Appendix

Data Caveats

Data released by WAAEH is only for indicative information on rough sleeping and chronic homelessness and should not be treated as definitive 'numbers' due to the below reasons,

- The inflow/out data may not match/ appear to be balanced from month to month due to omitted data categories.
 - ie people reported as self-housed are not included in the outflow to permanent housing count as there is no data on the permanency of those placements. They are, instead, included in the Inactive count.
- Retrospective data added by users.
- BNL data will vary from day to day because it's a 'live' database, and users are constantly updating.
- At least 90% of rough sleepers are believed to be captured on BNL from the outreach work carried out by member organisations.
- Depending on the community, up to 60% of the people on the BNL do not have support from a lead organisation or worker. Data updates for people without lead organisation/worker can be intermittent.
- Some on the BNL may not receive updates until months after the event (ie updates are retrospectively added).
- It's not intended to be research quality data, ie, extracted snapshots only reflect what member organisations have added to the BNL at the time.
- It's not a mandatory database for member organisations. Contribution is solely based on the goodwill for a collaborative approach to ending homelessness.
- People on the BNL only required a monthly update to be included in the active homeless count.
- The BNL data and the dashboards published by the WAAEH are not a snapshot of all homelessness. The AtoZ approach is intentionally focused on the most vulnerable and disengaged homeless cohorts, those who are rough sleeping & chronically homeless.
- It's not intended to be a statewide data capture. A high rate of data contribution comes from support services such as engagement hubs and assertive outreach teams.
- The Perth-Freo+ data currently cannot be isolated to LGAs. It's important to note that many people experiencing homelessness move fluidly between Perth, Fremantle, and many other areas.
- The Perth, Fremantle+ BNL may not align with the current Housing First (HF) funded service areas as the database predates the HF initiatives. A prototype of the BNL was used by Ruah's 50Lives50Homes Project in 2016.
- Young people and families are suspected to be underrepresented on the BNL data on the Perth-Freo+ BNL.