

Memo to the movement

Advance to Zero Database Update

To: AtoZ Database Users
From: Michala McMahon - National AtoZ GM
Date: Friday 26th June 2026
Subject: AAEH AtoZ Database: June Release

Dear Advance to Zero Colleague,

We are pleased to share the next release of improvements to the AAEH Advance to Zero Database. These updates will be implemented on **Tuesday 30th June** and continue our commitment to improving the usability, security and functionality of the By Name List (BNL).

What's changing?

Improved system views - To strengthen privacy, consent and confidentiality, the number of available system views has been reduced. The remaining views will support the most common workflows and include:

- Lead Team View
- Lead Worker View
- Support Worker View

Personal views removed - Users will no longer be able to create or share personal views within the database. This includes the ability to create customised lists by adding filters or columns. This change supports a more consistent user experience across all communities and reduces the risk of inadvertently exposing information through shared views.

AHVT updated fields - We've made a couple of enhancements to improve data quality:

- When **"Other (please specify)"** is selected within the AHVT, a free-text field will now automatically appear so users can record additional information.
- The **Family AHVT** has been expanded to allow up to 12 family members to be recorded, an increase from the previous limit of 4.

These changes will better capture the circumstances of larger family groups and improve the quality of information available to support service coordination. This enhancement responds to feedback that the previous limit did not adequately accommodate larger family structures, and information was being captured elsewhere.

Why is the change happening?

These changes are a part of the Australian Alliances' commitment to ongoing improvement within the AAEH AtoZ database, and are designed to incrementally improve the security, usability, and impact as suggested by our userbase.

What next?

We are continuing to progress the **Inactive Protocol improvements (Part 2 of 3)**. Our technology team is well underway with this work, and we anticipate these will be ready for implementation soon. We look forward to sharing further details and release timelines in the coming weeks.

Thank you for your continued feedback, patience and commitment as we continue to refine and strengthen the AtoZ Database. Your input plays an important role in helping us build a system that better supports communities working to end homelessness.

Sincerely,



Michala McMahon
National AtoZ GM